

# Community Services Manager – Ontario Region

## MISSION FIRST

Improving the lives of people affected by blood cancers is the responsibility of everyone at The Leukemia & Lymphoma Society of Canada (LLSC). This mission guides all decision making, regardless of job function. Understanding and addressing the needs of people affected by blood cancers is fundamental to who we are and what we do. We are mission driven:

- dedicated to serving the blood cancer community
- committed to learning about blood cancers, LLSC services and new treatment options
- empowered to take ownership of our mission by informing, educating and connecting people to LLSC services

## You are...

... flexible and able to adapt during COVID-19, with the ability to remain strong through adversity. Passionate about connecting people and making a difference in the community. You are compassionate in outlook and driven to do work that matters. You have ideas, opinions and a point of view on the best way to support Canadians affected by a blood cancer. You are looking for a deeper level of engagement with colleagues, healthcare professionals, patients, caregivers and survivors. You yearn for freedom to work on your own terms and embrace the responsibility that comes with it.

**You are looking for a permanent position in Toronto, ON.**

## We are...

...The Leukemia & Lymphoma Society of Canada (LLSC). We want to rewrite the non-profit business model and have started by taking a hard look in the mirror. We have emerged with a renewed focus and commitment to advance patient and research outcomes through employee engagement.

**We Believe**  
*Culture*  
**is**  
**Everything**

1. **ENGAGED** employees are the key to our success
2. Talented, high performing employees are driven by an internal standard of excellence and take a great deal of responsibility for their own success and the success of their organization
3. High-performing employees need freedom to thrive
4. We will never achieve our true potential unless our employees feel supported, valued, and free
5. Freedom begets boldness and we must be **BOLD**, willing to move forward with knowledge and conviction despite uncertainty, willing to share, try and perhaps fail without fear, willing to take calculated risks and **THINK BIG**

## Our Core Values & What they mean



### *Servant Leadership*

We put our patients first. Our leadership style is grounded in the sharing of power for the growth and well-being of our people and the blood cancer community.



### *Lifelong Learning*

We see learning as more than professional development, but as a mindset and philosophy to help us constantly adapt, change and excel.



### *Authenticity*

We celebrate character and genuineness. We expect, respect and welcome different opinions, modes of expression and diversity.



### *Shared Achievement*

We believe success is a team sport. We care about results, but more importantly, we care how those results are achieved.



### *Freedom + Responsibility*

We trust our team. We embrace the freedom of employees to work non-traditional hours if needed, to work from home and exercise creativity in career goals and development.

## What We Will Do Together

- Create and execute strategy that addresses the needs of Canadians affected by a blood cancer throughout the entire continuum of their journey
- Help patients and caregivers navigate the blood cancer landscape, to ensure no one is alone during their blood cancer experience
- Create and expand educational initiatives on blood cancers for healthcare professionals (HCP), patients and families
- Improve internal and external understanding on blood cancers
- Establish and maintain strong relationships with key HCP's in cancer centers and community organizations serving blood cancer patients
- Due to COVID-19, the work this year is virtual; must be comfortable in a virtual setting, presenting and training volunteers, building rapport with patients, health care professionals, etc.

## You will be successful if you are comfortable

- Working on a team that sets ambitious goals and works together to achieve them
- Being part of a *work in progress*, adapting to the change that comes with it
- Being guided by a bold vision
- Applying your expertise in healthcare navigation, resource management or education, and the not-for-profit industry, to strengthen our patient and family support programs
- You must have a reliable and stable internet connection at home

Please send your cover letter and resume to [hrcanada@lls.org](mailto:hrcanada@lls.org) by October 31, 2020. Applicants are encouraged to apply early as resumes will be reviewed as they are received.